



Because every street
should have an exit...



**2021
IMPACT REPORT**

LA MAISON DU PÈRE

Together, because
every street should have an exit...

ACKNOWLEDGEMENT

OUR EMPLOYEES, healthcare and psychosocial professionals, as well as those of the support services and administration who make sure that solutions are found every day to ensure the well-being of our users.

OUR VOLUNTEERS who, beyond the tasks they accomplish in order to ensure Maison du Père's operations run smoothly, contribute considerably to the rehabilitation of our users through the bonds of trust they successfully create.

THE TRINITARIANS who generously offer their moral and spiritual support to the men of Maison du Père and to those who are institutionalized.

OUR CLIENT-VOLUNTEERS who have complete, this year, more than 25,480 hours of work in various services of Maison du Père.

THE MEMBERS OF OUR BOARD OF DIRECTORS who, through their personal expertise, support the directors in their decisions to ensure the solid management of the organisation as well as the development and adaptation of the services to meet the users needs.

OUR PARTNER-BUSINESSES qui who provide us with goods, food products or services in order to help us reduce the Maison's operation costs.

OUR COMMUNITY PARTNERS s with whom we have developed service exchange agreements to improve the quality of life of our users.

OUR PARTNERS IN THE HEALTH-CARE, SOCIAL SERVICES AND LEGAL SYSTEMS with whom we cooperate to find solutions suited to the realities of the men we support.

OUR LEADERS IN ALL THREE LEVELS OF GOVERNMENT who approved budgets better suited to the needs that have been expressed for a few years now;

OUR DONORS, without whom we would be unable to maintain the quality and constant the development of our services, which are crucial elements in the achievement of our mission.

A WORD FROM THE CHIEF EXECUTIVE OFFICER

I am proud to present to you our activity report, which we have called an impact report this year because, more than ever, each of our team's intervention had a direct impact on improving the living conditions of the men who requested our help.

We have known for years, through the various projects that we have set up, that to counter homelessness we must increase the number of permanent accommodation models and related services.

The pandemic has only accelerated our actions in this direction.

Of course, we still offer an emergency shelter for those who are only looking for an answer to their basic needs. However, the efforts of the clinical team are now focused on consolidating our continuum of services and developing long-term solutions. Our project to build a complex comprising 54 studios is also underway.

Taking back in hands one's life is priceless. Thank you to our public and private partners, on behalf of all those who have benefited from their generosity.

François Boissy



A WORD FROM THE DIRECTOR OF CLINICAL PROGRAMS

The Maison du Père clinical team is made up of specialist workers, beneficiary attendants, intervention support workers as well as nurses trained for crisis situations and the psychosocial approach. They are a very important link in the process of reaffiliating the men we support, but their work would be in vain without the involvement of the participants and the community.

Indeed, we advocate an approach based on strengths. The men who use our services must have the will to get involved in their intervention plan, in order to improve their living conditions. We can guide and accompany them to the resources adapted to their needs. However, it is up to them to take back their rights as citizens, whether in terms of housing, health, leisure or social services.

By involving them in these choices, we reduce the likelihood of a return to the streets. But will alone cannot overcome the many structural and administrative barriers that continually interfere with the rights of people without a home address. An enormous amount of work has been done in this direction in recent years in order to make public and private bodies aware of this reality. Bridges were created between our organization and the health network, agreements were made with private owners and companies got involved by offering internships to our participants.

Together, every street can have an exit.

Jaëlle Bégarin



OUR CONTINUUM OF SERVICES

PREVENTION

Hotline

Digital platform ¹

SHORT TERM

Emergency

Referrals

Convalescence

Specialized care

Virtual health clinic ¹

MEDIUM TERM

RÉSO (social reintegration)

Adapted programs

- Le Tremplin (employability)
- Recovery path (mental health program)
- Projet John Howard (release from detention)

LONG TERM

J.A. DeSève Residence (RPA)
+ Palliative care

In-home assistance with support

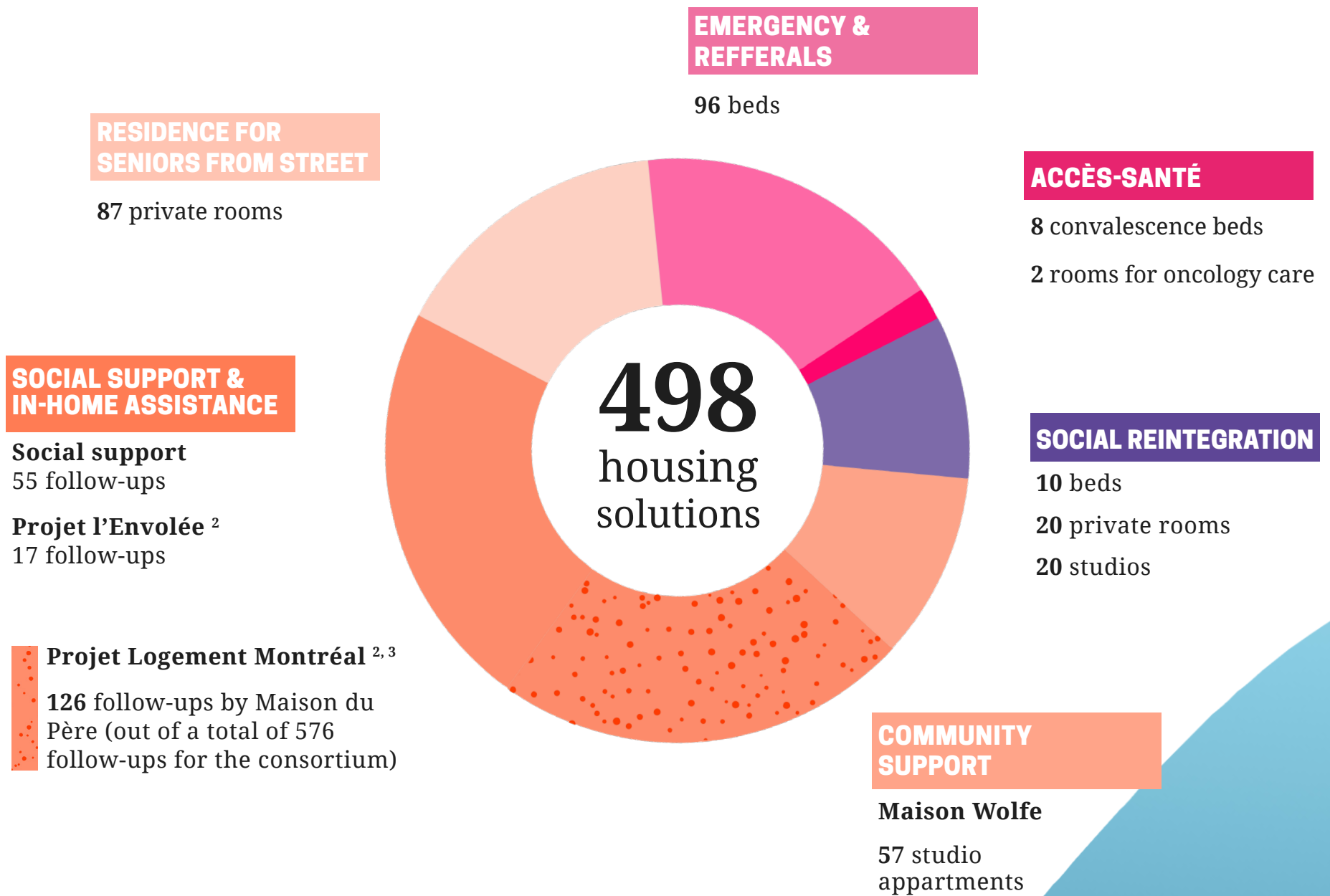
- Social Support
- Projet l'Envolée
- Projet Logement Montréal

Community Support

- Maison Wolfe

Pavillon Robert Lemaire ¹

¹ Project in progress.



² Participants benefit from a housing subsidy

³ Consortium bringing together Maison du Père, Welcome Hall Mission, Old Brewery Mission and Accueil Bonneau. Maison du Père is the trustee.

PREVENTION

Our emergency shelter receives an average of 768 men experiencing their first episode of homelessness each year.

This situation negates all the positive results that the response teams have recorded on a daily basis, in terms of the residential stability of the homeless people they support. One of the causes is the lack of awareness of possible solutions by public service professionals.

Shelters must stop being the first reflex of referral. They should be considered as the last resort.

It is essential to preserve the residential identity of an individual so that they can retain all their rights as a citizen and their rights to access public and private services. *Emergency accommodation does not allow this identity to be kept.*

HOTLINE

Maison du Père has set up a prevention hotline to guide health and social services professionals in their search for resources adapted to the specific needs of people grappling with situations of expulsion leading to homelessness. Our pivotal referrals worker makes sure to find a resource and services adapted to the specific needs of the person, taking into account their residential identity, their age, their state of physical and mental health, their autonomy, etc.

DIGITAL PLATFORM

We want to improve this phone line project by creating a bilingual homelessness prevention web platform, available 24 hours a day, 7 days a week, to contribute to the development of a network of frontline professionals; make available a series of reliable information on organizations related to homelessness; also make available the possible resources according to particularities and needs (age, sex, goals, etc.); and collect statistics on the needs and paths of people experiencing homelessness, for analysis and guidance.

“More than ever, we want to share our expertise and our access to various resources with other partners to end systemic homelessness.”

*Duane Mansveld,
Homelessness Prevention
Network Coordinator*

In
5 month,
252
people
were
referred
to a better
adapted resource



EMERGENCY AND REFFERALS ACCOMODATION (CAHR)

For years, Maison du Père has focused most of its efforts on providing better living conditions for people experiencing homelessness. The pandemic and the new public health demands have only accentuated this orientation.

This is why a part of the traditional shelter has been converted into a reception and referrals accommodation center (Centre d'accueil et d'hébergement en référencement, or CAHR) in order to encourage men to join a reintegration program.

We have retained an emergency shelter service, but the number of beds has been reduced to meet social distancing standards.

EMERGENCY

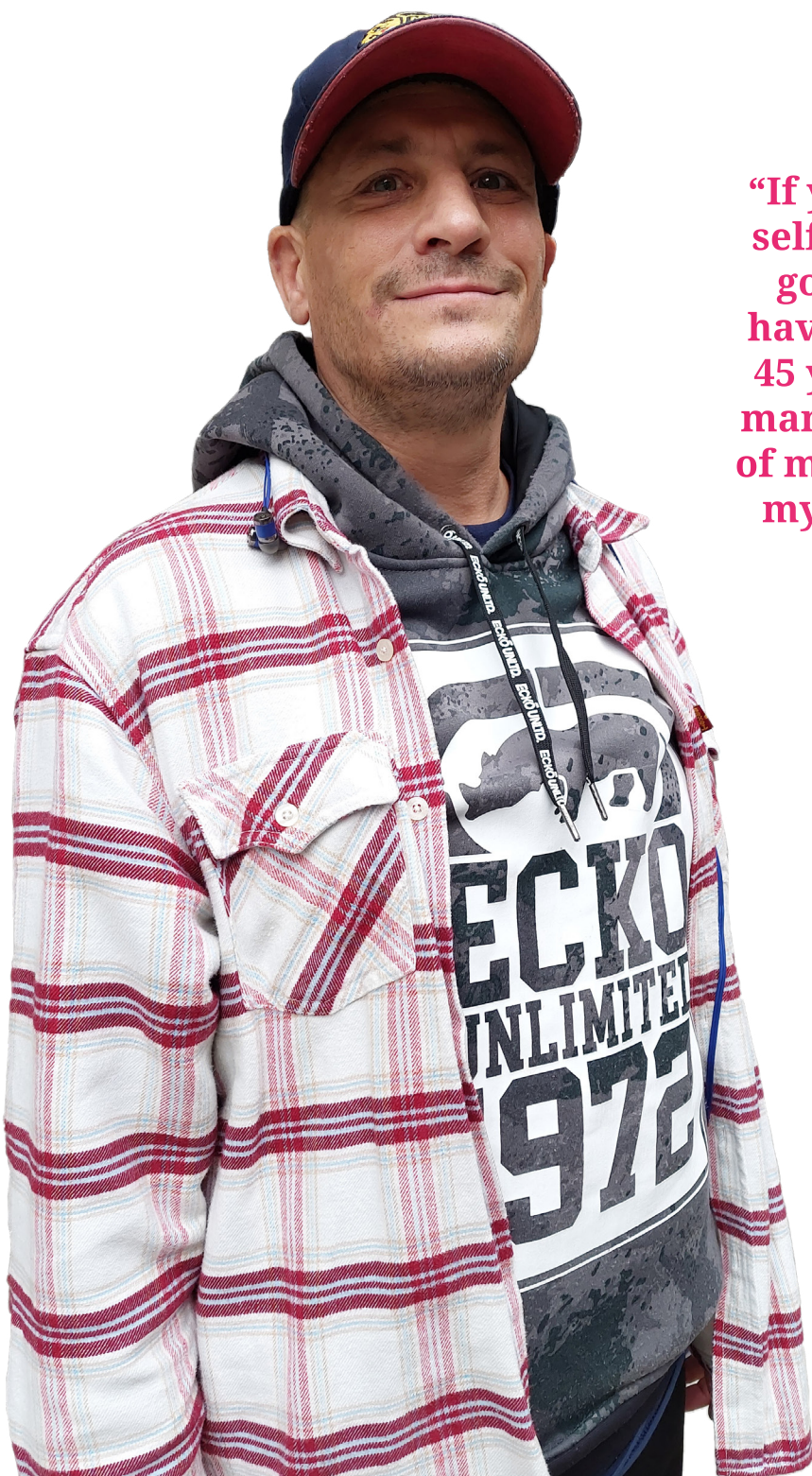
The shelter offers emergency overnight accommodation in a dormitory for those looking only for a response to their basic needs (eating, bathing and sleeping). Caseworkers are always available to them if they need someone to speak to or give them referrals. The shelter also offers a warming centre on very cold days and a day center during periods of heatwave.

REFERRALS

The Centre d'accueil et d'hébergement en référencement does more than meet the basic needs of the men who use it. Accompanied by a psychosocial worker for a period of 4 months, the participant must commit to reflect on the residential stabilization plan to which he wishes to commit. He must also get involved in a technical activity of Maison du Père that will allow him to resume social participation within his community.

“If you want to lift yourself up on your own, it's going to be hard. You have to ask for help. I'm 45 years old. I still have many years to live ahead of me. I don't want to live my life on the streets.”

*Dominique Alarie,
CAHR participant*



29,222
overnight stays
at **CAHR**
this year

ACCÈS SANTÉ: COMMUNITY-BASED HEALTH CARE

In 2013, Maison du Père set up a community-based health care service for men experiencing homelessness or at risk of becoming homeless. We are not duplicating the health care system, since many services are not accessible to people without a home address.

In addition, the majority of them hesitate to consult because of the systemic discrimination they face because of their lifestyle. However, the lack of care and adequate follow-ups leads to a deterioration in their state of health and hospitalizations that could have been avoided.

SPECIALIZED CARE

At the Accès-santé service of Maison du Père, two private rooms are now reserved for oncology care with a multidisciplinary team for each patient.

In addition, a partnership is about to be concluded with the CHUM so that intravenous antibiotic treatments can be provided to men without an address and struggling with addiction problems.

CONVALESCENCE WING

The convalescence wing is a stabilization space for people who have to leave the hospital with treatment and who are without an address. It ensures the follow-up of medication, treatments and appointments. The clinical team also plays an educational role with patients with chronic disease, so that they can better understand their condition and how to manage it. Finally, the presence of psychosocial workers on site promotes social reintegration and access to housing following the stay.

INNOVATIVE PROJECT

The pandemic has forced Maison du Père to reduce its emergency accommodation services and to refer men to temporary outpatient centers. In order to maintain its commitments to re-affiliation of homeless men to the health network, it seeks to create a virtual teleconsultation service. The services offered by our nurse to participants accommodated in other accommodation centers would be the following: evaluation of the problem, referral to the appropriate health network service, follow-up, renewal of the medication or the health insurance card, etc.



SOCIAL REINTEGRATION (RÉSO)

Maison du Père's social reintegration program offers an internal transitional accommodation service and the support of psychosocial workers to men who are homeless or at risk of finding themselves homeless.

The majority of them are grappling with one or more problems (mental health, drug addiction, loss of housing, leaving an institution, etc.) that they wish to resolve in order to improve their living conditions.

The objective of supervision and follow-ups in their procedure is to prepare them to take back their place in the community, permanently, in stable accommodation with an occupation adapted to their reality.

RÉSO

During their stay, lasting a maximum of 15 months, participants are supported in their journey to achieve the personal goals they have set for themselves in their action plan: control of addictions, physical and/or psychological recovery, return to work or studies, legal procedures, search for accommodation, etc. Thanks to the many partnerships it has created, Maison du Père allows the men it supports to have easier access to the various public or community resources they need.

ADAPTED PROGRAMS

Three programs responding to specific issues have been set up in recent years:

Le Tremplin, for men who wish to commit to an employability process or need a place of transition to successfully integrate into a new job;

The Parcours rétablissement en santé mentale (mental health recovery path), for participants who want to consolidate their skills to gain more autonomy;

The John Howard Project, to better prepare criminalized men aged 50 years old and over with their release from prison.

«In all cases, we support them in their efforts and we offer them the tools to succeed in achieving their goals.»

*Pascale, Caseworker,
Social Reintegration*

77.8%
reintegration
into private housing,
social housing or
housing with
their family



EXTERNAL FOLLOW-UP

There are many paths to homelessness. For some, it is a simple misstep. For others, it is a long process of social disaffiliation caused by many factors, both personal and structural: substance consumption, mental health, shortage of affordable housing, systemic discrimination, etc.

Housing support is essential for some of them, in order to avoid a return to the streets.

This is why Maison du Père has developed various integration and housing maintenance programs.

COMMUNITY SUPPORT

Maison du Père manages the 57 low-cost studio apartments of Maison Wolfe. More than a place of long-term accommodation, it is a living environment that encourages active living and mutual aid between tenants. Workers take turns to provide psychosocial support, avoid crisis situations and refer men to public and community services in the neighborhood so that they can increase their autonomy and improve their living conditions. Community support promotes residential stability for people in need of light supervision.

IN-HOME ASSISTANCE WITH SUPPORT

More than 200 men benefit from the external monitoring services of Maison du Père. They are in private housing, social housing or rooming houses distributed in the various districts of Montreal. Some people only need a budget framework to ensure the payment of their rent. For others, support will be more intensive and will require the help of a multidisciplinary team to meet the specific needs of the participant: financial trust, health care, psychosocial support, help with groceries and home cleaning, etc.

“Our final goal is that they no longer need us and Maison du Père.”

*Joshua, Caseworker,
In-home assistance*



90 %
housing
maintenance rate
thanks to **support**
from the caseworkers

EVOLVING SERVICES FOR SENIORS FROM THE STREETS

The homeless population is aging, and aging faster than the general population. At 55, the majority of the men we welcome is already weakened physically, psychologically and socially. More and more of them are finding themselves on the streets for the first time at an advanced age. The absence of caregivers, a low retirement income and the lack of affordable housing explains this sad reality. The fallout from the pandemic will not improve this situation.

Because of their income and their problems, they are excluded from public or private homes for the elderly. Maison du Père is practically their only resort in Montreal.

J.A. DESÈVE RESIDENCE

Maison du Père has been operating a private residence for seniors (Résidence privée pour aînés, or RPA) since 1982. 87 men who have experienced homelessness are accommodated there in private rooms, in accordance with the standards issued by the MSSS, the Quebec ministry of health and social services. It is suitable for autonomous and semi-autonomous people since assistance services can be added according to the resident's needs (medication management, nursing care, hygiene care, etc.). It differs from other residences by offering specific services to this clientele: financial trust and psychosocial follow-ups.

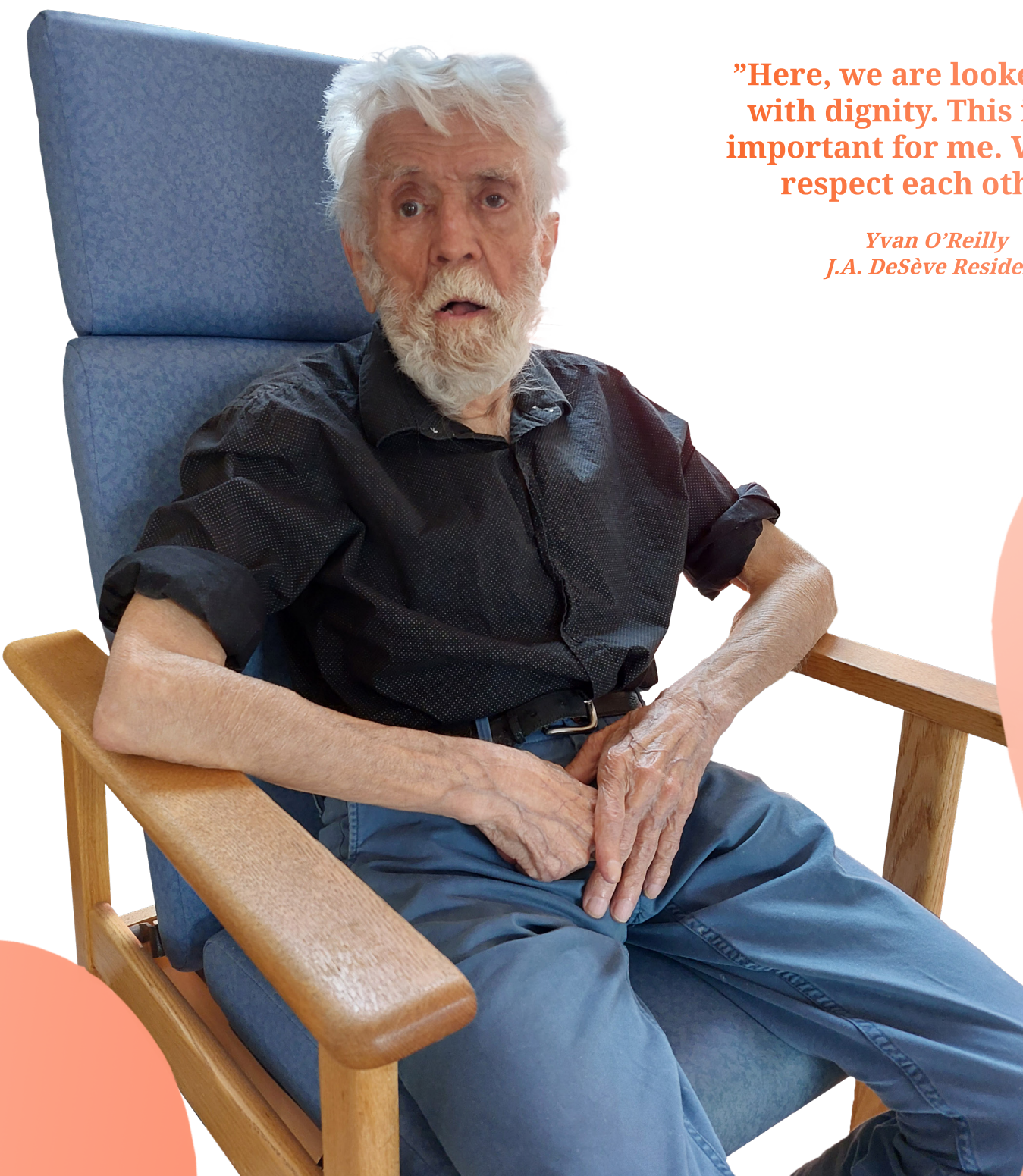
PALLIATIVE CARE

Since 2017, Maison du Père has completed its service offer by adding palliative care, so that residents can be kept as long as possible in their natural living environment, with the people they love, namely their peers, and employees and volunteers of Maison du Père. To do this, we have entered into a partnership agreement with the Palliative Home-Care Society of Greater Montreal. As the majority of these men have no social or family support network, the Residence team also sees to everyone's funeral arrangements.

"Here, we are looked after with dignity. This is very important for me. We must respect each other."

*Yvan O'Reilly
J.A. DeSève Resident*

10,501
clinical
interventions
in 2021



MAJOR DONORS

Fondation J.A. DeSève

Monsieur Jean de Grandpré



FONDATION
MARCELLE ET JEAN COUTU

Fondation J.-Louis Lévesque

OEUVRES RÉGIS VERNET

JEAN-JACQUES POIRIER SUCCESSION

ROBERT LEMAIRE SUCCESSION

ALEXANDRE LAPOINTE SUCCESSION



Investissements
Guy Locas

Soeurs de Saint-Joseph
de Saint-Hyacinthe



IVANHOÉ CAMBRIDGE

MARIUS CLOUTIER

ZELLER FAMILY FOUNDATION

FONDS MARIE-FRANÇOIS

O.D.S. LTÉE

FONDATION JACQUES ET MICHEL AUGER

SOEURS FRANCISCAINES M.I.C.

SOCIÉTÉ DE GESTION SOGEFOR INC.

FONDATION LISE ET RICHARD FORTIN

LOUIS-MARTIN RICHER

Filles de la Providence

Fondation T.A. Saint-Germain

Shannon McNeil

Ordre de la Très-Sainte-Trinité

TFI International Inc.

Giustimmo Quebec

Raymond James Canada Foundation

Canada 

Québec 

Montréal 

PUBLIC, PRIVATE AND COMMUNITY PARTNERS

Projet Logement Montréal partners (Maison du Père, Welcome Hall Mission, Old Brewery Mission and Accueil Bonneau)

Member, Canadian Housing and Renewal Association (CHRA)

Member, SHU (homelessness emergency committee)

Member, Chambre de commerce de Montréal

Member, Chambre de commerce de l'Est de Montréal

Member, Commerce solidaire

Partnership with the CIUSSS Centre-Sud

Partnership with the SDSVM

Partnerships with Emploi-Québec, including the PAAS-Action and PAMT programs, and with Canada Summer Jobs

Abri de la Rive-Sud
Community Housing and Intervention Alternatives (ACHIM)
Bibliothèque et Archives nationales du Québec
Bois Urbain
Café Brossard
Caisse Desjardins du Quartier Latin
Cégep Ahuntsic
Cégep du Vieux-Montréal
Cégep Maisonneuve
Cégep Marie-Victorin
Centre Bell
Centre de crise le Transit
Centre de crise Tracom
Centre de Ressource pour hommes de Montréal
Centre Dollard-Cormier (CRDM)
Centre Sheraton Montréal
Chic Resto Pop
CHSLD Saint-Georges
CHUM
Clinique Droits Devant
Clinique juridique itinérante
Clinique médicale Caméléon
CLSC des Faubourgs
CODEM (orientation professionnelle-employabilité)
Collectif des entreprises d'insertion du Québec
Consortium Écho-Logique
Département T.I.
Destination emploi
Diogène
École des métiers des Faubourgs-de-Montréal
École des métiers du meuble de Montréal
EMRII, Agents sociaux communautaires du S.P.V.M.

Enviro Connexions
Établissement de détention de Rivière-des-Prairies
Exode
Fédération des OSBL d'habitation de Montréal
Fondation d'aide aux handicapés du Québec
Formétal
France Délices
Gevity (SISA)
Groupe Conseil Saint-Denis
Groupe Information Travail (GIT)
Groupe Plein Emploi
Hector Larivée
Hôpital Notre-Dame
Hôtel Sheraton
Imprime-Emploi
Institut universitaire en santé mentale de Montréal
Institut universitaire en santé mentale Douglas
Institut de tourisme et d'hôtellerie du Québec
Kiné-concept
La Maison du roti
La Maison L'Éclaircie
Le Boulot Vers
Le Relais
Les Aliments de Novo Inc
Maison Amaryllis
Maison de l'Exode
Maison l'Envolée
Médecins du monde
MIRE
Moisson Montréal
Olive & Olives
Office municipal d'habitation de Montréal
Orange Maison
Palais des congrès

Parados
Pas de la rue
Pavillon Hamford
Pharmacie Bitar-Savoie
Pharmacie Brigitte-Tarteaut
Pharmacie Germain Chartier & Livio
Parolin Portage
Premier Arrêt
Renaissance
Sac à dos
SARCA
Sentier Urbain
Société de Développement Social
Société de soins palliatifs à domicile du Grand Montréal
Société d'habitation et de développement de Montréal
Sous le toit de P.A.L.
SPA de la rue
Spectre de rue
Suicide Action Montréal
Tim Hortons, Anjou
Toit rouge de la Mission St Michel
Toxico Stop
Tracom
TRAME
(Services de consultation psychanalytique)
Trans media
Travail sans Frontières
Université Concordia
Université de Montréal
Université du Québec en Outaouais
Université McGill
Urgence Psychosociale-Justice (UPS-J)
Vétérans UN-NATO Canada
Via Travail
YMCA Centre-Ville et Complexe Guy-Favreau
YMCA LA Boussole

YEAR AT A GLANCE

17,440

Transactions, for **258** trustees

17,457

Clinical interventions ¹

9,069

Referrals to other resources

1,208

Screening tests + health watch

35,570

Hours of support for community ² and compensatory work ³, and for social reintegration ⁴



73,730

Overnight stays

279,925

Meals and snacks served

112,320

Articles of clothing given

311,588

Articles of clothing and bedding washed

51,612

Showers

1. Clinical interventions

Psychosocial sessions, medication management, medical support and crisis management.

2. Compensatory work

Allows people in need to pay their fines by working for free in an organization.

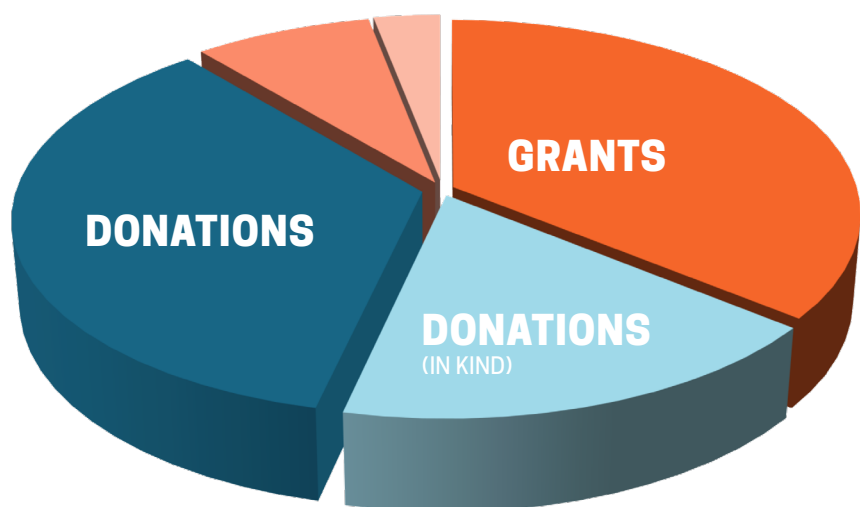
3. Community work

A measure added to a prison sentence or a probation in an organization.

4. Clinical interventions

Carried out within the framework of the PAAS-ACTION program or by CAHR participants.

INCOME DISTRIBUTION



35 %
MONETARY DONATIONS

18 %
DONATIONS IN KIND
(FOOD AND OTHERS)

36 %
GOVERNMENT GRANTS

8 %
PENSIONS FOR MEDIUM AND
LONG TERM RESIDENTS

3 %
OTHER

53 % OF DONATIONS

DISTRIBUTION OF EXPENSES



90 %
PROGRAMS AND SERVICES

10 %
MANAGEMENT AND
ADMINISTRATION

**ANNUAL
OPERATING
COST :**

\$8,805,426

OUR EMPLOYEES

To accomplish its mission, Maison du Père can count on a team of **120** professionals from various backgrounds who combine their strengths to ensure a better future for people experiencing homelessness, or at risk of becoming homeless.

OPERATIONS

Computer engineer
Civil engineering Food
Hygiene and sanitation

CLINIC

Social work Nursing
Substance addiction Leisure activities intervention
Counseling Community action and intervention Criminology
Delinquency intervention Psychoeducation
Sociology Special education
Psychology Assistance to individuals in establishment and at home



Janis, Team leader of Real estate service

172,742 HOURS

ADMINISTRATION

Human resources Communications
Graphic design Accounting Sciences
Law Political Sciences

**MULTIETHNIC
MULTILINGUAL**

**53 MEN
67 WOMEN**

OUR VOLUNTEERS

18% retirees
12% students
70% in employment



**Multiethnic,
Multilingual**

21,042
hours
of volunteering

Oldest:
83
Youngest:
20

**43 women
43 men**



86
regular
volunteers
getting involved
at least
3 hours per week

OUR COMMITMENTS FOR 2021-2022

- 1** In addition to our prevention hotline, the creation of a bilingual, 24/7 digital platform dedicated to professionals in the health and social services network, concerning people grappling with a housing loss situation leading to homelessness. We want to work upstream to avoid the loss of home identity at all costs and to develop a network of front-line professionals.
- 2** Establishment of a virtual health clinic to continue our work to reaffiliate people registered in emergency units to health services, thereby promoting their social reintegration..
- 3** In partnership with the Société d'habitation et de développement de Montréal (SHDM) and the financial support of the Robert Lemaire Estate, the continued construction of a housing complex of 54 studios for homeless, autonomous men. They will benefit from community support to break isolation, promote mutual aid and a healthy and active lifestyle.
- 4** Continuation of procedures for the creation of a second residence dedicated to a mixed autonomous clientele having lived a period of homelessness, aged 55 years and over and wishing to live in community permanently.
- 5** Continuous training of caseworkers and support staff..

PREVENTION

REAFFILIATION

STABILIZATION

TO JOIN US

EXECUTIVE MANAGEMENT

CEO, ext. 308

Assistant to the CEO, ext. 314

PROCUREMENT AND OPERATIONS

Operations management, ext. 310

Building, community and compensatory works

Food service, ext. 239

Food donations

Changing room and thrift store, ext. 236

Donations of items and clothing

Human Resources management, ext. 228

Employee recruitment and well-being

FINANCES

Finance management, ext 292

Rigorous management of the organization's income and expenses

VOLUNTEERS

Volunteer coordination ext. 245

Community engagement within our organization

FOUNDATION, DEVELOPMENT AND COMMUNICATIONS

Development and communications management, ext. 313

Make a donation, ext. 316

Single or recurring donations, matched donations, tax receipts, etc.

Donations in shares and testamentary bequests, ext. 313

Media relations, ext. 232

514 845-0168

CLINICAL SERVICES

Clinical programs management, ext. 231

Cohesion between programs, development and adaptability of services

Admissions to programs, ext. 301

J.A. DeSève Residence, ext. 302

Social reintegration, ext. 234

Accès-santé

Convalescence service, ext. 359

PROJET LOGEMENT MONTRÉAL

PLM management, ext. 315

Coordination, ext. 253



SUPPORT US

ONLINE

maisondupere.org

BY PHONE

514 845-0168, poste 316

BY MAIL

550, René-Lévesque Blvd East
Montreal (Quebec) H2L 2L3

BY LEGACY GIFT

514 845-0168, ext. 313

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